

## Quality Policy

The purpose of Elastorsa Slovakia s.r.o. is to ensure its long-term, successful and comprehensive development in the field of production and sales of rubber compounds, thereby supporting the increase of competitiveness. For Elastorsa Slovakia s.r.o. this purpose is a prerequisite for continuous improvement of quality and satisfaction of customer needs and requirements.

Management of Elastorsa Slovakia s.r.o. is approves totally the Quality Policy and its related standards. The principles of Quality Policy of Elastorsa Slovakia s.r.o. are applied not only within the company, but also externally.

Therefore, Elastorsa Slovakia s.r.o. guarantees to meet the requirements of the Quality Management System and to promote the quality assurance, monitoring, measurement, analysis and evaluation of the quality management system processes in order to achieve the planned results and ensure sustainable growth of the company.

Elastorsa Slovakia s.r.o. in order to achieve its long-term and successful development, defined the following objectives in the area of quality:

- To support the Quality management system and the constant improvement of its effectiveness as an integral part of the philosophy of Elastorsa Slovakia s.r.o.
- All employees of Elastorsa Slovakia s.r.o. without exception are responsible for improving the quality and maintaining the good name for the company. Managers' behavior shall serve as model for all employees.
- To manufacture products and to offer services in line with our quality policy and complying with the regulations of all kind.
- To ensure that the requirements and expectations of both internal and external customers are not only met but also overcome.
- Apply procedural management principles for all identified processes.
- Review when indicated internal procedures of Elastorsa Slovakia s.r.o., in order to improve the quality of the company.
- Promote a good relationship with its business partners and suppliers.
- Constantly measure and evaluate the quality achieved.
- Identify, analyze and evaluate risks and opportunities and subsequently take actions to manage them

This quality policy is binding for all employees of Elastorsa Slovakia s.r.o. and for all Interested Parties.

Martin, 20-06-2017

Approved by :

Rafael Hidalgo  
Plant manager

A handwritten signature in red ink is written over a blue circular stamp. The stamp contains the text 'ELASTORSA SLOVAKIA s.r.o.' and 'Martin'.